



CAMP FAIR OAKS FREQUENTLY ASKED QUESTIONS



Many first time and even returning campers have a variety of questions about the Camp Fair Oaks Program. This document serves as an easy to use guide for the most frequently asked questions about camp. If you have any questions feel free to contact Recreation Coordinator, Chelsey Adams at 966-1036, 240-2304 or cadams@fairoakspark.org.

General Information		
	Questions	Answers
1	What is your camp philosophy?	Our camp philosophy is simply stated, "be safe, build positive relationships and make it fun!" These are the guiding principles that the program is based upon.
2	Do I have to sign-up for the entire summer?	No, the camp is structured so you only have to sign-up for one week at a time.
3	How long is the camp?	Each camp is designed to be a weeklong program. The summer itself will last for 9 weeks.
4	What is included in my camp registration?	Your camp registrations includes a full day of care and supervision, daily activities, snack twice daily, lunch on some field trips, minimum of 1 trip to the pool per week and 1 off site field trip, 1 camp t-shirt and other special activities.
5	What time does camp start?	Our program is 9:00am-4:00pm for the full day program and 7:30am-5:30pm for the extended camp.
6	Is there an additional charge for extended camp?	Extended camp is more than the full day program. The charge is included in the registration for Extended Camp.
7	Can I switch to another week?	You are welcome to switch to another week of camp provided there is space available. However, this should be done at least 5 business days prior to the start of the new week.
8	Can I talk to my child while at camp?	You are always welcome to speak with your child during the program. Simply call the office. Please note that on occasion this may not be possible due to camp location (i.e. in the park or on a field trip).
9	Does my child need to bring a lunch or snack?	The Day Camp Program provides a healthy snack twice daily, morning and afternoon. Lunch does need to be provided from home unless previously stated due to inclusion on field trip.
10	Does my child have to eat the snack/lunch provided by the program?	No child is forced to eat anything he/she does not want; we do <i>not</i> offer alternatives to those items being served, unless due to an allergy. In this case, it is recommended to bring a snack or lunch.
11	My child has food or other allergies.	We are very sensitive to the need of these children and will make reasonable accommodations for such individuals. Please identify the specific allergies on your child's registration form, so that we can take the necessary precautions.
12	What is a camper supplied potluck?	Every Friday Camp Fair Oaks has a camper supplied potluck for lunch. The theme for this lunch will change each week. A sign up list will be put out on Monday morning. You are not required to participate, but can only eat the potluck if you bring something. Camp Fair Oaks will also supply an item each week.

13	Should my child bring a backpack?	From time to time, it will be necessary to have an extra change of clothes (water activities, etc) therefore it would be advantageous to bring one.
14	Where will the backpacks be stored?	Backpacks will be stored in the backpack closet, either on hooks along the wall or on the floor depending on enrollment.
15	Can my child bring toys or electronic games to camp?	Bringing such items to the program is NOT permitted. <i>This includes cell phones.</i> Too often these items will get lost, stolen or damaged and the Fair Oaks Recreation and Park District and Camp Fair Oaks will not assume any responsibility for the item's care or proper storage.
16	My child lost something, where do I find it?	The Day Camp program maintains a regular lost and found throughout the entire summer. If you are missing something please ask a counselor and they will guide you to the proper location of the lost items tub.
17	What procedure do you follow to pick up a child?	As a security precaution, all individuals picking up campers will be required to show ID. This will then be checked against the child's registration form.
18	Why do I have to keep showing my ID to pick up my child?	Please understand that we have approximately 60 campers every day and we cannot be expected to know every person that picks up a child. As a result we ask for your continued cooperation in maintaining the safety and security of your child.
19	What is someone else needs to pick up my child?	If someone other than who is listed on the registration form needs to pick up your child, you must submit a note to the office. All notes are subject to verification. If a last minute change is necessary, a password will be required for phone-in authorization. There is a designated place on your registration form for this.
Registration and Fee Information		
20	What are the hours of registration for summer camp?	Registration opens April 20th at 9:00am. You can register online or in our District Office. The office is open 8:00am-5:00pm Monday-Friday. Once camp begins, if there is space available you may register on site.
21	Is there a registration fee?	No, we do not have a registration fee. You only pay for the weeks you wish to attend (minus any non-refundable deposits).
22	Do I have to pay for the whole summer at once?	No, we require you to pay for each week ahead of time. If you cannot pay for the whole summer but wish to have your child attend you can pay a non-refundable \$10 deposit per child for each week. This \$10 does not go towards your registration fee; it is a fee to hold a space. Weeks must be paid for 5 days prior to the start of the week or the deposit and space are forfeited.
23	What is credit/refund policy?	A refund request form must be filled out completely (you can pick one up at the District Office). All requests for refunds must be submitted 7 business days prior to week of camp in which you are requesting a refund. NO REFUNDS WILL BE GIVEN AFTER THE WEDNESDAY BEFORE THE WEEK YOUR CHILD IS TO BE ATTENDING. Refunds are not guaranteed. Refunds will not be given for campers who are no longer allowed to attend camp due to misbehaving. All refunds are non-cash.
24	Do you offer scholarships or discounts?	We have a Don Ralls scholarship available to qualified Fair Oaks Residents. This can be applied for once a year, and pays up to %50 of one week registration. Please see www.fairoakspark.org for more information on contact the District office. We also offer sibling discounts of \$10 per week for the 2 nd child registered.
25	Do you work with alternative payment programs?	Yes, we work with Child Action. For more information on this, please contact the District Office.
26	Will I need to supply the picture for the registration form?	We now require a picture for the registration form; this will be kept on file for security purposes.

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27	Do you have a Tax ID # or EIN for childcare reporting purposes?	Yes, the Fair Oaks Recreation and Park District Tax ID # is 94-6000529.
Camp Activities		
28	What activities does the camp do?	Camp Fair Oaks plans and implements a variety of activities based on the weekly theme. Check the calendar for specific details about each week.
29	Will my child be with kids his/her own age?	While Camp Fair Oaks is all located in one facility, the camp is broken down by age group. Typically 5-7 yrs and 8-12 yrs. There will be times when all ages will be together as well, for group games and other activities.
30	Do Friday Fun Days cost extra?	No, all activities are included in the cost of camp.
31	What are your discipline procedures?	We have a three strikes policy here at Camp Fair Oaks. We do like to allow campers the opportunity to choose their behavior. In general, campers will receive a verbal warning, redirection, note home, written warning, suspension and expulsion. Our full discipline process is outlined in the parent handbook. Please pick up a copy from the office or on our website.
Field Trips		
32	Do the field trips cost extra?	All field trips, except for the trip to Discovery Kingdom, are included in the cost of the camp. Due to the cost of the trip Discovery Kingdom is extra and is an options trip. 6 campers are required to choose to not attend the trip to have a counselor stay on site.
33	Do I need to send my child with extra money on the trip?	It is your choice if you wish to send extra money. The shutterfly account will send you an email with details about each trip including whether it is appropriate to send extra money.
34	What do you use for transportation?	Camp Fair Oaks uses fully licensed school bus transportation. All buses are reserved through Folsom Cordova Unified School District.
35	Does my child have to go on the field trip?	Field trips are considered part of the program and are not optional, besides the Discovery Kingdom trip mentioned above. Counselors will not be left on site and therefore it would be your responsibility to make alternate arrangements for care that day if you chose not to attend.
36	How do you keep track of the kids while on a field trip?	We use a variety of techniques to maintain a safe outing with the campers. Each child is issued a camp t-shirt to easily spot and track their movements. In addition, each child has a wristband indicating the camp contact information. Frequent and ongoing attendance is also taken.
37	Can I accompany my child on the field trip?	You are welcome to attend any trip; however, we will not pay your entry and you are responsible for transportation.
Camp Personnel		
38	How is your staff screened prior to being hired?	Prior to being hired all staff are required to submit to a background check through the Department of Justice.
39	What kind of training does the staff receive?	Proper training of the counselors is important to insure each child has a safe and fun summer. Each counselor attends a 2-3 day training that covers a variety of topics, including but not limited to safety and supervision, child development, behavior modification techniques, activities programming, leadership and teamwork.
40	Is your staff first aid and CPR certified?	Yes, all staff is first aid and CPR certified.
41	What is the counselor to camper ratio?	We generally maintain a ratio of 1 counselor to 10 participants, and 1 counselor to 8 participants on field trips.

If you did not find an answer to your question here, or need clarification on something, please feel free to contact the Recreation Coordinator at 966-1036, ex 17 or jdavis@fairoakspark.org.